

# STATE OF WISCONSIN Division of Hearings and Appeals

In the Matter of	
Office of the Inspector General, Petitioner	
vs. Respondent	DECISION Case #: FOF - 162410
Pursuant to petition filed December 5, 2014, under Wreview a decision by the Office of the Inspector Gene benefits (FS) one year, a hearing was held on Tuesday,	•
The issue for determination is whether the respondent co	ommitted an Intentional Program Violation (IPV).
There appeared at that time the following persons:	
PARTIES IN INTEREST: Petitioner:	
Office of the Inspector General Department of Health Services - OIG PO Box 309 Madison, WI 53701	
Respondent:  ADMINISTRATIVE LAW JUDGE:	
Debra Bursinger Division of Hearings and Appeals	

# **FINDINGS OF FACT**

- 1. The respondent (CARES # Description of Winnebago County who received FS benefits in Outagamie County from October 1, 1994 through August 31, 2014.
- 2. On June 14, 2014, respondent submitted a FS renewal application. She reported a household size of one.

- 3. Respondent's son EL had a separate FS case. He also reported a household size of one.
- 4. From June 4, 2014 June 12, 2014, EL was incarcerated in the Outagamie County Jail.
- 5. On June 9, 2014, EL's FS card was used to purchase food in Neenah, Wisconsin.
- 6. On June 24, 2014, the agency received a referral from the Outagamie County Jail. EL told jail personnel that he had given his FS card to the respondent.
- 7. On December 11, 2014, the petitioner prepared an Administrative Disqualification Hearing Notice alleging that respondent used FS benefits not intended for her household.
- 8. The respondent failed to appear for the scheduled January 20, 2015 Intentional Program Violation (IPV) hearing and did not provide any good cause for said failure to appear.

#### **DISCUSSION**

An intentional program violation of the FoodShare program occurs when a recipient intentionally does the following:

- 1. makes a false or misleading statement, or misrepresents, conceals or withholds facts; or
- 2. commits any act that constitutes a violation of the Food Stamp Act, the Food Stamp Program Regulations, or any Wisconsin statute for the purpose of using, presenting, transferring, acquiring, receiving, possessing or trafficking of FoodShare benefits or QUEST cards.

FoodShare Wisconsin Handbook, § 3.14.1; see also 7 C.F.R. § 273.16(c) and Wis. Stat. §§ 946.92(2).

An intentional program violation can be proven by a court order, a diversion agreement entered into with the local district attorney, a waiver of a right to a hearing, or an administrative disqualification hearing, *FoodShare Wisconsin Handbook*, § 3.14.1. The petitioner can disqualify only the individual found to have committed the intentional violation; it cannot disqualify the entire household. Those disqualified on grounds involving the improper transfer of FS benefits are ineligible to participate in the FoodShare program for one year for the first violation, two years for the second violation, and permanently for the third violation. Although other family members cannot be disqualified, their monthly allotments will be reduced unless they agree to make restitution within 30 days of the date that the FS program mails a written demand letter. 7 C.F.R. § 273.16(b).

7 C.F.R. §273.16(e)(4) provides that the hearing shall proceed if the respondent cannot be located or fails to appear without good cause. The respondent did not appear or claim a good cause reason for not attending the hearing. Therefore, I must determine whether the respondent committed an IPV based solely on the evidence that the petitioner presented at hearing.

In order for the petitioner to establish that an FS recipient has committed an IPV, it has the burden to prove two separate elements by clear and convincing evidence. The recipient must have: 1) committed; and 2) intended to commit a program violation per 7 C.F.R. § 273.16(e)(6). In *Kuehn v. Kuehn*, 11 Wis.2d 15 (1959), the court held that:

Defined in terms of quantity of proof, reasonable certitude or reasonable certainty in ordinary civil cases may be attained by or be based on a mere or fair preponderance of the evidence. Such certainty need not necessarily exclude the probability that the contrary conclusion may be true. In fraud cases it has been stated the preponderance of the evidence should be clear and satisfactory to indicate or sustain a greater degree of certitude. Such degree of certitude has also been defined

as being produced by clear, satisfactory, and convincing evidence. Such evidence, however, need not eliminate a reasonable doubt that the alternative or opposite conclusion may be true. ...

Kuehn, 11 Wis.2d at 26.

Wisconsin Jury Instruction – Civil 205 is also instructive. It provides:

Clear, satisfactory and convincing evidence is evidence which when weighed against that opposed to it clearly has more convincing power. It is evidence which satisfies and convinces you that "yes" should be the answer because of its greater weight and clear convincing power. "Reasonable certainty" means that you are persuaded based upon a rational consideration of the evidence. Absolute certainty is not required, but a guess is not enough to meet the burden of proof. This burden of proof is known as the "middle burden." The evidence required to meet this burden of proof must be more convincing than merely the greater weight of the credible evidence but may be less than beyond a reasonable doubt.

Further, the *McCormick* treatise states that "it has been persuasively suggested that [the clear and convincing evidence standard of proof] could be more simply and intelligibly translated to the jury if they were instructed that they must be persuaded that the truth of the contention is highly probable." 2 *McCormick on Evidence* § 340 (John W. Strong gen. ed., 4<sup>th</sup> ed. 1992.

Thus, in order to find that an IPV was committed, the trier of fact must derive from the evidence a firm conviction as to the existence of each of the two elements even though there may be a reasonable doubt as to their existence.

In order to prove the second element, i.e., intention, there must be clear and convincing evidence that the FS recipient intended to commit the IPV. The question of intent is generally one to be determined by the trier of fact. *State v. Lossman*, 118 Wis.2d 526 (1984). There is a general rule that a person is presumed to know and intend the probable and natural consequences of his or her own voluntary words or acts. *See, John F. Jelke Co. v. Beck*, 208 Wis. 650 (1932); 31A C.J.S. Evidence §131. Intention is a subjective state of mind to be determined upon all the facts. *Lecus v. American Mut. Ins. Co. of Boston*, 81 Wis.2d 183 (1977). Thus, there must be clear and convincing evidence that the FS recipient knew that the act or omission was a violation of the FS Program but committed the violation anyway.

The agency asserts that the respondent used EL's FS card when he was incarcerated to purchase food on June 9, 2014. The agency's evidence that it was respondent was EL's statement to jail personnel that he gave his FS card to respondent. This evidence was submitted as an email from jail personnel. I note that the agency asserts in its summary that EL told jail personnel that "his mother was using his QUEST card." In fact, the email states that EL is "on the food share program" and "his mother [TL] has his card." The EBT transaction showing the card being used on June 9, 2014 does not contain any indication as to who used the card. Clearly, it was not EL as he was incarcerated. However, I cannot conclude that the agency representative's hearsay evidence of an unauthenticated email stating that respondent has EL's card in her possession is clear and convincing evidence that respondent was the one who used the card on June 9, 2014.

Based upon the record before me, I find that the petitioner has not established by clear and convincing evidence that the respondent intentionally violated FS program rules.

### **CONCLUSIONS OF LAW**

The Petitioner has not established by clear and convincing evidence that the respondent intentionally violated FS program rules.

### **NOW, THEREFORE,** it is

#### **ORDERED**

That IPV Case Number against the respondent is hereby reversed.

# REQUEST FOR A REHEARING ON GROUNDS OF GOOD CAUSE FOR FAILURE TO APPEAR

In instances where the good cause for failure to appear is based upon a showing of non-receipt of the hearing notice, the respondent has 30 days after the date of the written notice of the hearing decision to claim good cause for failure to appear. See 7 C.F.R. sec. 273.16(e)(4). Such a claim should be made in writing to the Division of Hearings and Appeals, P.O. Box 7875, Madison, WI 53707-7875.

#### APPEAL TO COURT

You may also appeal this decision to Circuit Court in the county where you live. Appeals must be filed with the Court **and** served either personally or by certified mail on the Secretary of the Department of Health Services, 1 West Wilson Street, Room 651, Madison, WI 53703, **and** on those identified in this decision as "PARTIES IN INTEREST" **no more than 30 days after the date of this decision** or 30 days after a denial of a timely rehearing request (if you request one).

The process for Circuit Court Appeals may be found at Wis. Stat. §§ 227.52 and 227.53. A copy of the statutes may be found online or at your local library or courthouse.

Given under my hand at the City of Milwaukee, Wisconsin, this 13th day of February, 2015

\sDebra Bursinger Administrative Law Judge Division of Hearings and Appeals

c: Office of the Inspector General - email
 Public Assistance Collection Unit - email
 Division of Health Care Access and Accountability - email
 Nicole Housley - email



# State of Wisconsin\DIVISION OF HEARINGS AND APPEALS

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The preceding decision was sent to the following parties on February 13, 2015.

Office of the Inspector General Public Assistance Collection Unit Division of Health Care Access and Accountability nicolel.housley@wisconsin.gov